AUSTIN POWER LLC

Statement of Qualifications

Solar Operations & Maintenance Services

217	240 MW	6	2	24/7
SITES UNDER SERVICE	UNDER SERVICE	STATES	REGIONAL HUBS	MONITORING & RESPONSE

Company Overview

Austin Power LLC is a solar operations and maintenance provider serving asset owners, developers, and national O&M firms across New England and eastern New York. The company currently services 217 sites totaling 240 MW — ground-mount, rooftop, and community solar — from two regional hubs in Saco, Maine and Boston, Massachusetts, with field crews based in Worcester, Massachusetts covering the Albany, New York area.

Austin Power works in two ways: directly for owners as their regional service team, and as the field arm for national O&M providers who need qualified crews on the ground in the Northeast. Either way, the work is performed by Austin Power's own technicians. Licensed electricians are on staff, and permitted repair work is handled in-house by our own crews.

This statement summarizes our services, coverage, safety and insurance position, and onboarding process for vendor qualification.

Services

Preventive Maintenance

Scheduled site inspections and preventive maintenance performed to manufacturer specifications: torque checks, thermal scanning of connections, inverter and combiner inspection, vegetation and access checks, and documented PM reports with photos and findings.

Corrective Maintenance & Repairs

Diagnosis and repair of production-impacting faults: inverter and string failures, combiner and DC-side faults, tracker and racking issues, and balance-of-system repairs, with permitted electrical work completed by our own licensed electricians.

Commissioning & Recommissioning

System commissioning support, completion verification, and recommissioning of repaired or repowered systems, with documented test results.

Monitoring & Response

System monitoring and alarm response around the clock. Alarms are triaged by our team and dispatched to the nearest crew, with owners notified of findings and actions taken.

Aerial Thermal Inspections — Launching Q1 2027

In-house aerial thermal inspection program launching in the first quarter of 2027: thermal imaging of modules and connections to locate hot spots, failed strings, and diode faults, used to target corrective work and verify repairs.

Reporting & Owner Communication

Documented site reports after every visit — work performed, photos, test results, and recommended follow-up — so owners have a clear record of site condition.

Coverage & Field Model

Crews are dispatched from Saco, Maine (covering Maine, New Hampshire, and Vermont) and Boston, Massachusetts (covering Massachusetts, Connecticut, and Rhode Island). Worcester-based crews cover eastern New York, including the Albany area within roughly a two-hour drive. This density is what lets the company respond to corrective work quickly: the technician who answers an alarm is regional, not flown in.

For national O&M providers and owners with Northeast portfolios managed from elsewhere, Austin Power provides the local field presence — PM routes, corrective dispatch, and site documentation — under the client's work-order and reporting systems.

Safety, Licensing & Insurance

- Licensed electricians on staff; permitted repair work performed in-house by our own crews.
- Written safety programs covering electrical safety, lockout/tagout, fall protection, and site work practices; programs maintained for client onboarding through ISNetworld.
- General liability coverage of $2M per occurrence / $4M aggregate, umbrella coverage of $1M, and workers' compensation of $1M. Certificates of insurance are provided during onboarding, naming the client as certificate holder and additional insured where required.
- Technicians trained for work on energized systems, rooftop and ground-mount environments, and site-specific safety requirements set by the owner.

Vendor Onboarding

Austin Power completes standard vendor onboarding packages: W-9, certificates of insurance, safety documentation and written programs, executed MSA or T&M agreements, and portal registration (including ISNetworld). Onboarding paperwork is typically turned around within days of receipt so scheduling can begin.

To start onboarding or schedule work, contact:

Keith McDonald, Business Development Manager

Austin Power LLC

New Business Development: 508-333-4268 · keith@austinpowerllc.com

Service: 617-862-0622 · www.austinpv.net

References and site-level experience summaries are available on request.